

# Taste Antigua

## Culinary Tours

### FAQs

#### **What happens when I make my online booking?**

When you complete your booking you will receive an automated order confirmation containing booking details and meeting point information including walking directions to our meeting point. You will also get a PDF of our “Neighborhood Guide” with information and tips on where to eat and drink during your stay in Antigua.

#### **What is Taste Antigua’s Cancellation Policy?**

Tickets are fully refundable if you cancel a week before your tour date. Unless notified otherwise, tours run rain or shine.

#### **Do I have to book in advance?**

Tickets for all tours must be purchased at least 24 hours in advance on our website.

#### **Are tips included in the price?**

Gratuities are not included in your ticket price and they are always greatly appreciated. The industry standard for tipping in Guatemala is 10%.

#### **If it is sold out, is there a waiting list?**

There is no official waiting list. Please notify us by email at [info@tasteantigua.com](mailto:info@tasteantigua.com) and we will let you know what the options are if we are unable to get you on the tour of your choice.

#### **Are your tours designed for children? If so how much will I need to pay?**

Children of all ages can take one of our tours. If they are not participating in the food tastings then there is no cost, otherwise please make sure that you purchase a discounted children’s ticket for your child younger than 12 years old.

**Are gift certificates available?**

Gift Certificates are available for all our tours and make a wonderful present for anyone who is visiting or lives in Antigua.

**Can I book a private tour for my group?**

All private tours are priced on application so email us at [info@tasteantigua.com](mailto:info@tasteantigua.com) to inquire.

**Will you pick me up from my hotel?**

Taste Antigua does not offer hotel pick-ups. Our meeting spot is located in Central Antigua, near the park, making it easy to walk to and from.

**What if it is raining?**

Tours will run as planned, so make sure you bring an umbrella and comfortable shoes if you make a reservation during rainy season. Cancellations will occur only if there are hard, constant rains causing the streets to flood. In this case, you will be issued a full refund.

**What if I have dietary restrictions or food allergies?**

We ask that you notify us when purchasing your tickets if you are a vegetarian. We will do our best to make food substitutions for those with food allergies (such as gluten free or dairy free) but substitutions may not be available at all tasting locations. We are sorry for the inconvenience. Email us at [info@tasteantigua.com](mailto:info@tasteantigua.com) if you have any questions or concerns regarding your dietary restrictions.